Essential Skills

Workplace

Reading Document Use Writing Numeracy
Oral Communication Thinking Working with Others
Computer Use Lifelong Learning

Essential Skills: for Fun - for Work - for Life

Reading: People can read books,



pamphlets, information sheets, newspapers, and other documents.

Oral Communication: People can talk to



others - to give or obtain information or directions, and to share stories.

Document Use: People can understand



and use documents that have text, graphs, symbols, numbers and colours.

Thinking: People can solve problems,
make decisions, plan and
organize tasks, use memory,



make decisions, plan and organize tasks, use memory, and find information.

Writing: People can fill out forms or a



cheque. They can write things like a letter, a list, a recipe, a story, or an email. Working with Others: People can



cooperate with others to carry out tasks and work as part of a team.

Numeracy: People can use and



understand numbers and money. They can measure weight, volume, and size. Computer Use: People can use computers



and software, and get information from the Internet.

their skills and knowledge throughout their skills and knowledge with others.

Workplace - Essential Skills

Frank and Sara live in a northern community. Their family includes Grandma Rose and three children: Robert, 10, Tracy, 7, and Maggie, 2. Sara works at the band office. Frank drives the town's water truck and builds houses.

Reading	 Sara reads emails, letters, and reports for her job at the band office. Frank and Sara read work-related safety policies.
Document Use	Sara uses a manual to solve a computer software problem.Frank uses a map and schedule to plan water delivery.
Writing	 Sara writes the minutes for each band council meeting. Frank keeps a record of how much water he delivers.
Numeracy	 Sara does the band council payroll and writes cheques to pay for expenses. Frank measures and cuts wood according to building plans.
Oral Communication	Sara speaks to people when they call the band office.Frank helps deliver a workshop for volunteer firefighters.
Thinking	 Sara organizes information for band council meetings. Frank plans ahead to make sure he has all the building materials he needs.
Working with Others	 Sara represents the band council on a community interagency committee. Frank meets with people regularly as he builds their houses.
Computer Use	 Sara uses a computer accounting program to do the band council payroll and to keep the books. Frank uses the Internet to order building materials.
Lifelong Learning	 Frank looks on the Internet to learn how to lay ceramic tile. Sara takes a college course to learn a new computer accounting program.

